

## USER MANUAL

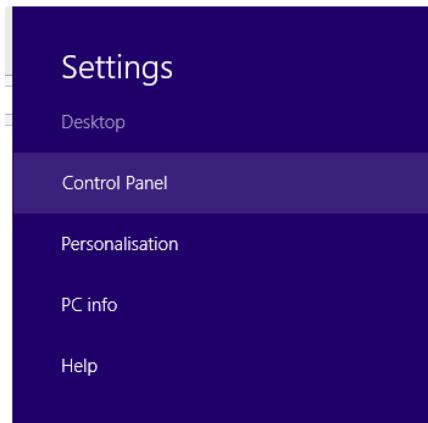
1. *Uninstall the previous antivirus ( Kaspersky For Windows 10 and other )*
2. *Windows 8 , 8.1 @ 10 : Please activate Windows Defender ( free ) .*
3. *Windows 7 : Please activate Microsoft Security Essential ( free )*
4. *Other OS : Download a 30 days trial antivirus like Kaspersky Total Security or other .*

### 1. Uninstall KASPERSKY ANTIVIRUS

#### 1. For Windows 8 and 8.1:

- i) Uninstall all antivirus application software.

STEP 1:- Go to **Settings** and than **Control Panel**



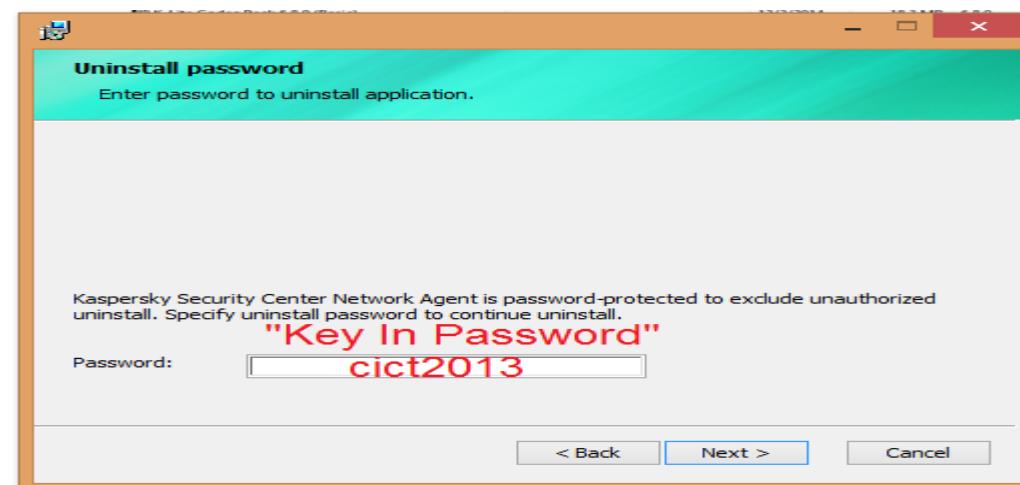
STEP 2 :- Click "Uninstall a program" under Programs

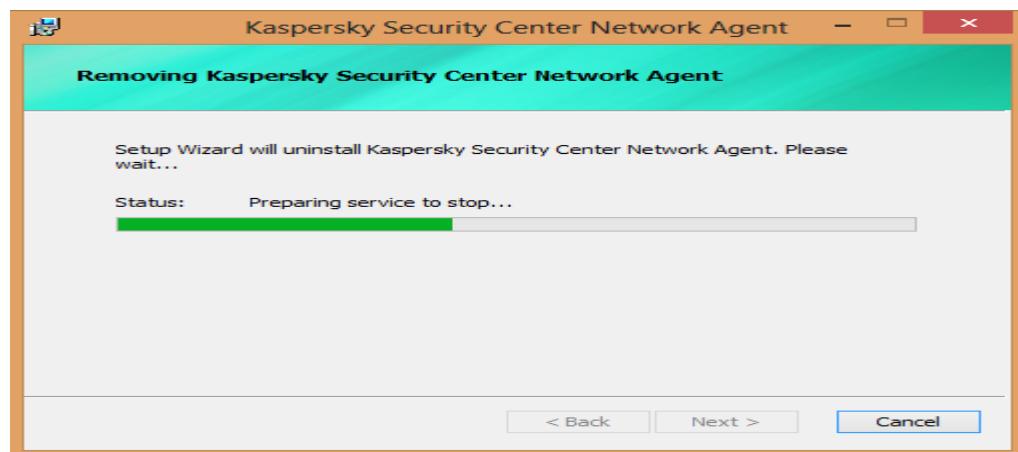
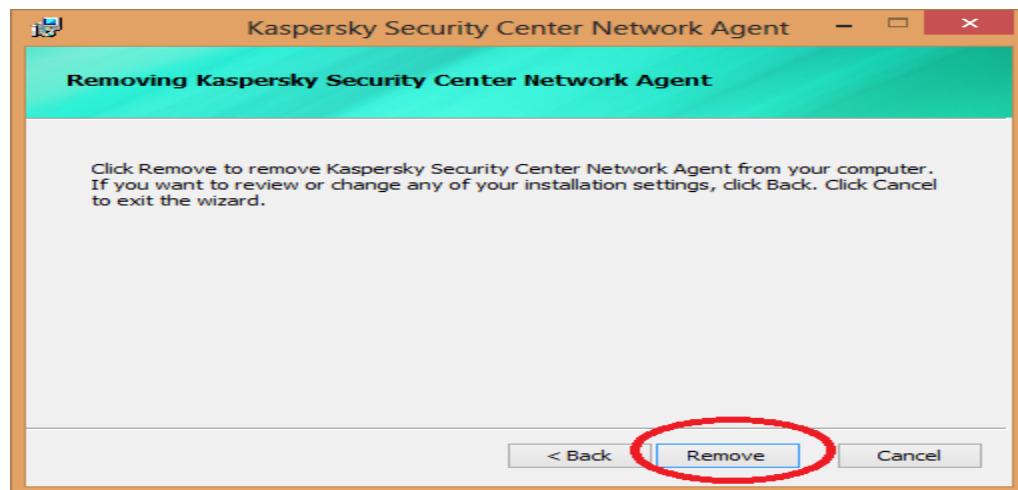


STEP 3 :- Select your Kaspersky Antivirus and Kaspersky Security Center Network Agent.

Click Uninstall

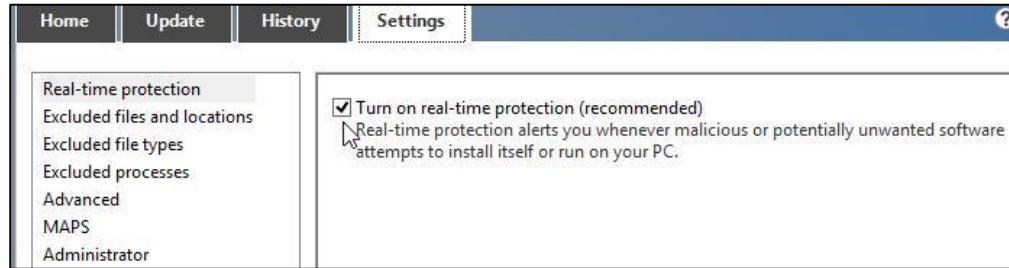
Name	Publisher	Installed On	Size	Version
CRM-Express Professional version 2013.2.6	CRM-Express	5/2/2016	104 MB	2013.2.6 8.1200.101.134
Dell Touchpad	ALPS ELECTRIC CO., LTD.	30/10/2013		v1.28.087 build
Eaton Intelligent Power Manager v1.28	Eaton	15/6/2015		2.5.2.26539
Firebird 2.5.2.26539 (Win32)	Firebird Project	5/2/2016		52.0.2743.116
Google Chrome	Google Inc.	9/9/2015		52.0.2743.116
Intel(R) Network Connections 18.1.59.00	Intel	30/10/2013	25.2 MB	18.1.59.00
Intel(R) Network Connections Drivers	Intel	30/10/2013	916 KB	18.1
Intel® Control Center	Intel Corporation	30/10/2013	1.46 MB	1.2.1.1008
Intel® HD Graphics Driver	Intel Corporation	30/10/2013	74.2 MB	9.17.10.3040
Intel® Rapid Storage Technology	Intel Corporation	30/10/2013	18.4 MB	11.6.0.1030
Intel® SDK for OpenCL - CPU Only Runtime Pack...	Intel Corporation	30/10/2013		2.0.0.37149
Java 8 Update 101	Oracle Corporation	21/7/2016	93.2 MB	8.0.1010.13
<input checked="" type="checkbox"/> Kaspersky Security Center Network Agent	Kaspersky Lab	14/5/2015	38.1 MB	10.1.249
K-Lite Codec Pack 6.8.0 (Basic)	LimeSurvey	12/2/2014	18.3 MB	6.8.0
LimeSurvey v2.x on XAMPP	Macromedia, Inc.	10/4/2016	569 MB	1.92
Macromedia Extension Manager	Macromedia	18/1/2016	4.87 MB	1.7.240
Macromedia Flash 8	Macromedia	18/1/2016	246 MB	8.00.0000
Macromedia Flash 8 Video Encoder	Macromedia	18/1/2016	11.3 MB	1.00.0000
Macromedia Flash Player 8	Macromedia	18/1/2016	1.42 MB	8.0.22.0
Media Player Codec Pack 4.3.3	Media Player Codec Pack	12/11/2015		4.3.3
MetaProducts Offline Explorer		18/5/2016		
Microsoft Office Enterprise 2007	Microsoft Corporation	9/3/2015		12.0.6612.1000
Microsoft Office File Validation Add-In	Microsoft Corporation	14/6/2016	10.9 MB	14.0.5130.5003
Microsoft Office Professional Plus 2013	Microsoft Corporation	28/1/2015		15.0.4569.1506



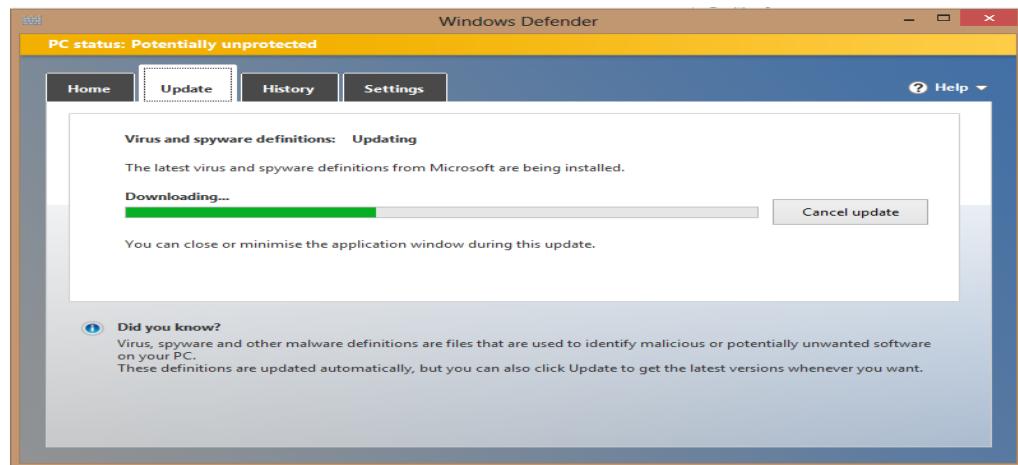


## 2a. Windows Defender Activation Steps.

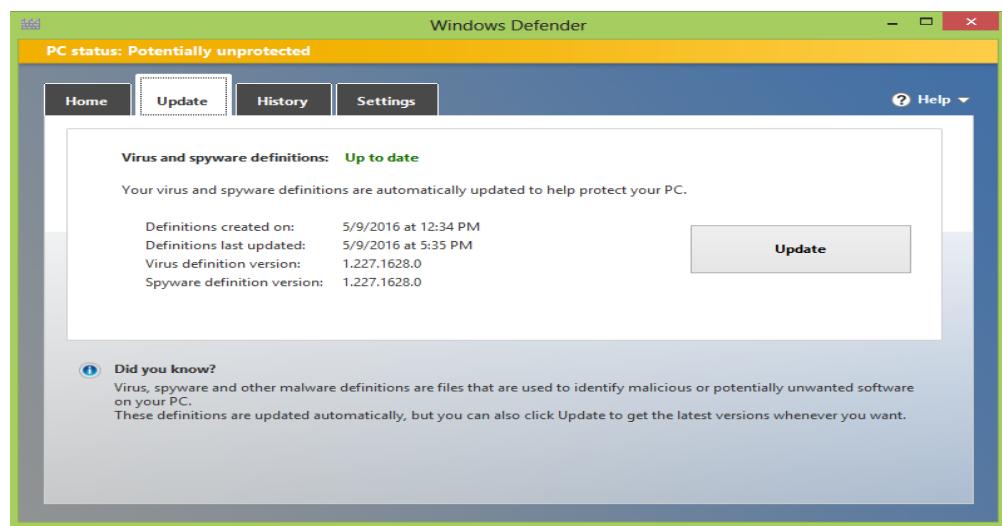
- i) Open your Windows Defender
  - a. Click **Settings** tab and tick **Turn on real – time protection (recommended)** check box.



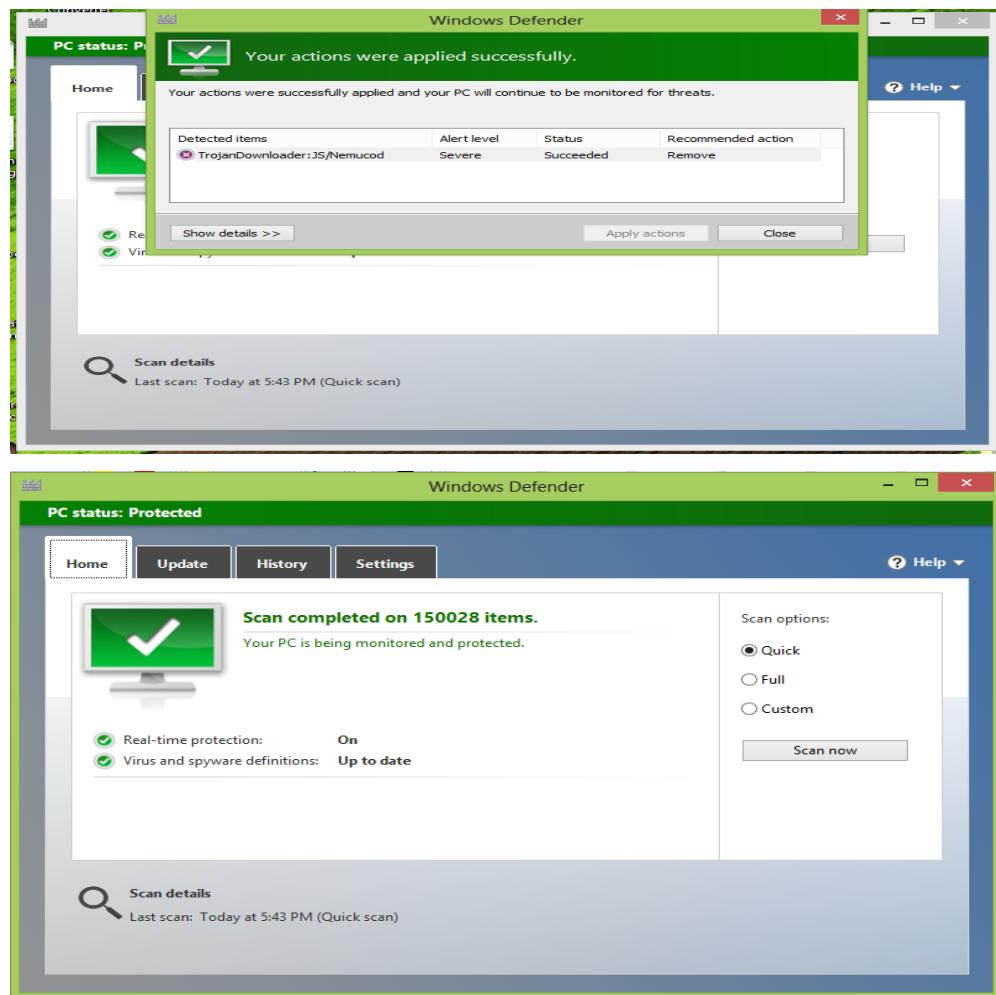
- ii) Now, your Windows Defender is activated and enabled.
- iii) Update your Windows Defender



Screen after Virus and spyware update.



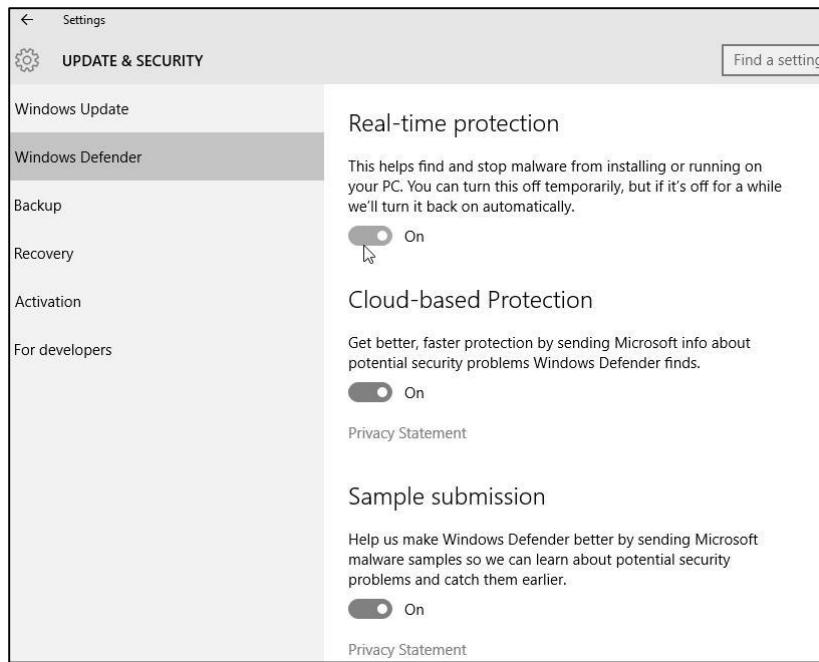
v) Scan your PC and clean your threats.



Your PC know is secured.

#### For Windows 10 :

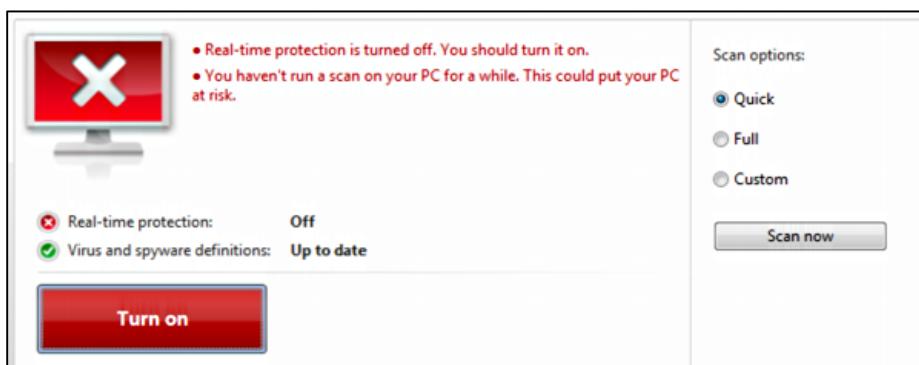
- i) Open Start menu or Cortana keyboard search (**Windows Key+S**), type "defender" and click or tap **Windows Defender settings**.
- ii) Then, enable the **Real – time protection** switch to turn on Windows Defender. If this is disable, other settings are unavailable (greyed out). Same as in (1.)(ii)(a).



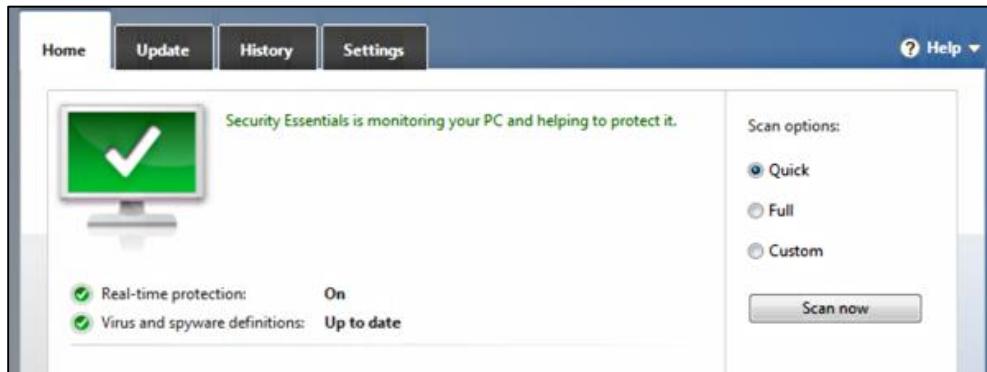
## 2b. Microsoft Security Essentials

### For Windows 7

1. Go to **Start** menu, and look for **Microsoft Security Essentials**.
2. Click the **Turn ON** button to activate **Microsoft Security Essentials**.



This should be the result after clicking it:



3. In case it displays a time out error that it could not enable the program, try rebooting your PC and it should run normally.

## 2c. Other antivirus (30 – days trial version)

1. Kaspersky Total Security (<http://www.kaspersky.com/downloads/total-security-multi-device>)
2. AVG Antivirus Protection (<http://www.avg.com/us-en/thank-you-protection-free?build=1606>)
3. Avast Free Antivirus
  - a. Windows – <https://www.avast.com/download-thank-you.php?product=FAV-ONLINE&locale=en-ww>
  - b. Mac – <https://www.avast.com/download-thank-you.php?product=MAC-FREE-ONLINE&locale=en-ww>
4. Panda Antivirus (<http://www.pandasecurity.com/malaysia/homeusers/downloads/>)
5. Bitdefender Antivirus Free (<http://www.bitdefender.com/solutions/free.html>)