SELAMAT DATANG WELCOME

UTM Digital

Tag Line

- **Creative**
- **Innovative**
- **Cohesive**
- **Technopreneur**

f UTMDigital

www http://utmdigital.utm.my
http://utmdigital.utm.my/kl

UTMJB aduit@utm.my
07-5532136

UTMKL cictcareline.kl@utm.my
03-26154440

Walk-in Student Counter (PPICTP),
Level 3, Block D07,
UTMDigital, UTM JB
Compulsory: Bring your matric card

UTMDigital

HOW TO GET YOUR ID/ OFFICIAL EMAIL

WHAT IS UTMID

HOW TO GET YOUR UTMID & UTM OFFICIAL EMAIL ID?

a. UTMID is a unique identification (ID) assigned to a user to authenticate a user before accessing UTM network, ICT applications and services including UTMWiFi, MyUTM portal and UTMSmart.

b. At the moment, UTMID is only available for registered students and staff.

c. UTMID is also used as an official email ID for staff and students. For students, you will have yourutmid@graduate.utm.my as your email user id.

d. In case you need to reset your UTMID password, you can do it at http://utmid.utm.my

1. NEW STUDENT

a. Those who will register during orientation week:

i. Starting from 2019/2020 session, UTMID is pre-assigned to you

ii. Notification through **utmid@utm.my** will be send to your registered email address (an email address that you have provided with your admission application)

b. Those who will register outside orientation week:

i. Proceed to Student Service Counter, D07 Level 3, UTMDigital Office to generate your UTMID and official email address

2. FORMER STUDENT / EXISTING STUDENT / UTM STAFF

a. Use your existing UTMID/ ACID

b. Notification through **utmid@utm.my** will be send to your registered email address (an email address that you have provided with your admission application)

UTM
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UTMJB Email : aduit@utm.my | Telephone No : 07-5532136/ 018-2773001
UTMKL Email : cictcareline.kl@utm.my | Telephone No : 03-2615 4440

HOW TO ACCESS YOUR OFFICIAL EMAIL

1. Our email platform is Gmail
2. Access URL

   http://mail.graduate.utm.my
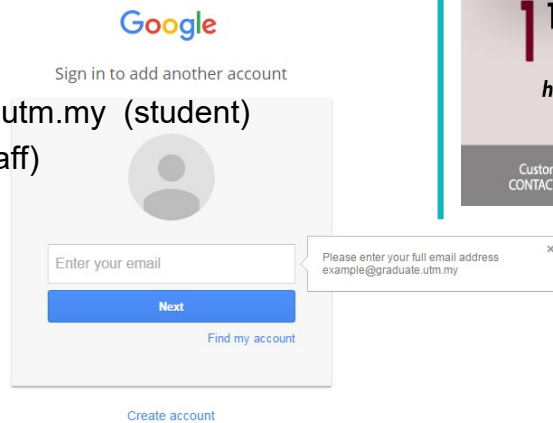
   or

   http://gmail.com

   (make sure to type your emel id with domain name)
3. Emel ID = UTMID

   e.g: yourUTMID@graduate.utm.my (student)

   yourUTM@utm.my (staff)

Google

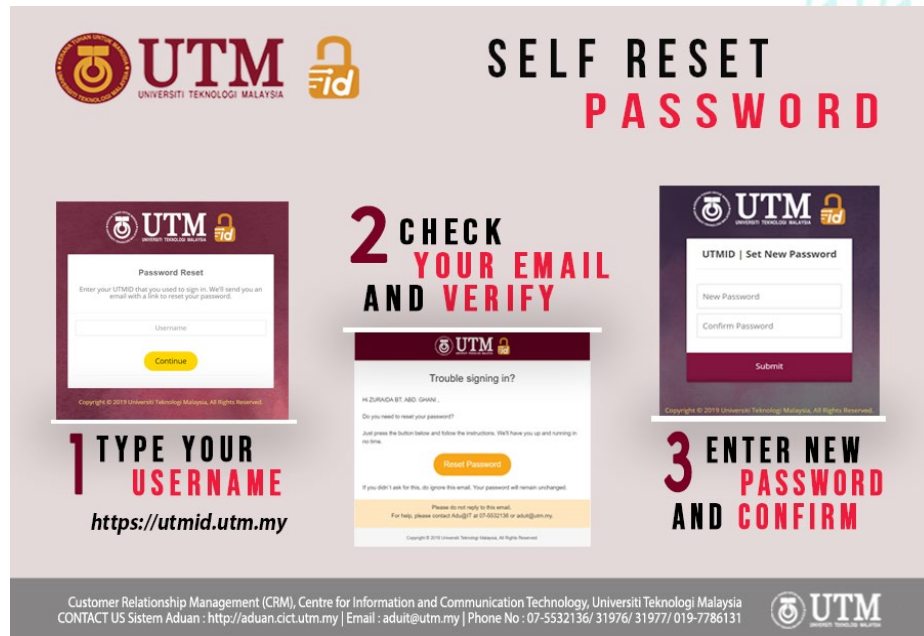Sign in to add another account

Enter your email

Please enter your full email address
example@graduate.utm.my

Next

Find my account

Create account

HOW TO RESET YOUR UTMID

SELF RESET PASSWORD

UTM

Password Reset

Enter your UTMID that you used to sign in. We'll send you an email with a link to reset your password.

Username

Continue

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1 TYPE YOUR USERNAME

https://utmid.utm.my

2 CHECK YOUR EMAIL AND VERIFY

Trouble signing in?

HI ZURAIDA BT. ABD. GHAN ,

Do you need to reset your password?

Just press the button below and follow the instructions. We'll have you up and running in no time.

Reset Password

If you didn't ask for this, do ignore this email. Your password will remain unchanged.

Please do not reply to this email.
For help, please contact Adu@IT at 07-5532136 or aduit@utm.my.

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UTMID | Set New Password

New Password

Confirm Password

Submit

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3 ENTER NEW PASSWORD AND CONFIRM

Customer Relationship Management (CRM), Centre for Information and Communication Technology, Universiti Teknologi Malaysia
CONTACT US Sistem Aduan : http://aduan.cict.utm.my | Email : aduit@utm.my | Phone No : 07-5532136/ 31976/ 31977/ 019-7786131

UTM

11 LICENSED SOFTWARES — UNIVERSITI TEKNOLOGI MALAYSIA

MyUTM NEW

https://my.utm.my

Wired &   **UTMWiFi**

Student & Staf Portal

Network

Virtual Private Network (VPN)

Mobile Apps

https://vpn.utm.my

UTM SMART   GET IT ON Google Play   Download on the App Store

* Malaysia Store Only

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UTM SOFTWARE CENTER

UNIVERSITI TEKNOLOGI MALAYSIA
LICENSED SOFTWARES

GENERAL USE

TREND MICRO
STUDENT LABS & STAFF ONLY

Adobe® Creative Cloud™
STUDENT LABS & STAFF ONLY

EndNote X8
turnitin

Office 365

NVIVO 12Plus

ENGINEERING

DS SIMULIA Abaqus

ANSYS FLUENT®

SIMUL8

IBM SPSS

MATLAB

HOW TO DOWNLOAD: STEP BY STEP

STEP 1
Login at https://my.utm.my using your ACID account
Login

STEP 2
Click Software Centre

STEP 3
Search a software

STEP 4
Download (Manual, Installer @ License Key)
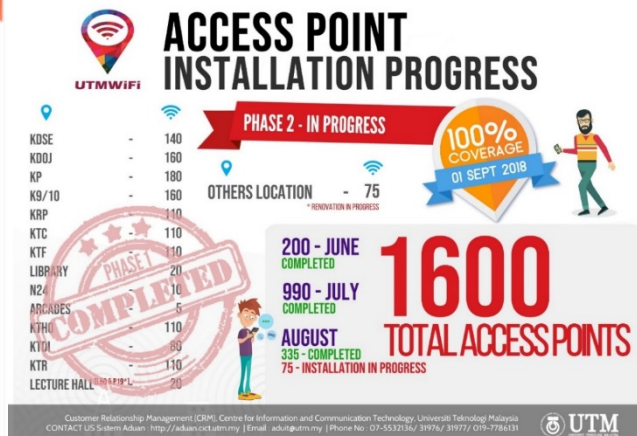
STEP 5
Login UTMShare
Login

AVAILABLE VERSION: WINDOWS (64/32 BIT) AND MAC

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ACCESS POINT INSTALLATION PROGRESS

UTMWiFi

PHASE 2 - IN PROGRESS

100% COVERAGE 01 SEPT 2018

KDSE	-	140
KDOJ	-	160
KP	-	180
K9/10	-	160
KRP	-	110
KTC	-	110
KTF	-	5
LIBRARY	-	20
N24	-	10
ARCADES	-	5
KTHO	-	110
KTDI	-	60
KTR	-	110
LECTURE HALL	-	20

OTHERS LOCATION - 75
* RENOVATION IN PROGRESS

PHASE 1 COMPLETED

200 - JUNE COMPLETED
990 - JULY COMPLETED
AUGUST
335 - COMPLETED
75 - INSTALLATION IN PROGRESS

1600 TOTAL ACCESS POINTS

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UTMWiFi

Internet usage Policy
6 January 2019

STUDENT TYPE	KUOTA
Undergrad	15GB
PostGrad	20GB

- **100% access coverage @UTM Residential College**
- **2 Gbps Wifi bandwidth**

UTMWiFi Helpdesk Centre,
Ground Floor Block D07, CICT, UTM

| **Email:** utmwifi@utm.my | **Web:** utmwifi.utm.my | **Phone:** 1-700-81-7822 |

Mobile APP:
UTMSmart or UTMWiFi
(Available in Google Play and APP Store)

Operation Hours:
Sunday to Thursday
Working Hours : 09.00 AM to 06.00 PM
Break Hours : 01.00 PM to 02.00 PM

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